



LEMBAGA PERINDUSTRIAN KAYU MALAYSIA
 (KEMENTERIAN PERUSAHAAN PERLADANGAN DAN KOMODITI)
 E-mel : info@mtib.gov.my
 Laman Web : <http://www.mtib.gov.my>

SURVEY FEEDBACK FORM

Dear Valued Customer,

In line with MTIB mission *“To enhance the sustainable growth of the Malaysian timber industry through the provision of a conducive environment and continuous extension of quality services”*. MTIB continuously strives to improve our services. Your feedback on the quality of our service will be greatly appreciated.

Customer Officer
Malaysia Timber Industry Board

SERVICES RENDERED

MTIB location where services is being rendered :

Please give an evaluation on the services rendered.

Please tick (/) where ever is applicable.

PERSONNEL

NO.	ITEMS / SCALE	VERY POOR	POOR	MODERATE	GOOD	VERY GOOD
01.	Convincing					
02.	Respectful and Courteous					
03.	Knowledgeable and skilful					
04.	Helpful					
05.	Friendly and Politely					
06.	Overall Service Quality					

Kindly send this form to :

Customer Officer
Malaysian Timber Industry Board
Level 13-17, Menara PGRM,
No. 8, Jalan Pudu Ulu, Cheras,
P.O. Box 10887,
50728 Kuala Lumpur
MALAYSIA